



Minwaashin Lodge

100-1155 Lola St

Ottawa, ON

K1K 4C1

RESIDENTIAL SUPPORT WORKER – Female OSHKI KIZIS LODGE

JOB POSTING

Relief Staff

(Relying of provisions of Section 23 of the Ontario Human Rights Code)

Minwaashin Lodge – Indigenous Women's Support Centre is a non-profit agency serving First Nations, Métis, Inuit and non-status Indigenous women, youth and children.

Position Summary:

The Residential Support Worker will support the Assistant to the Shelter Director. This position is under the supervision of the Shelter Director-Oshki Kizis Lodge. The Residential Support Workers are responsible for providing culturally appropriate, safe space for women and children within a Violence Against Women specific shelter and the efficient operation of a 24-hour crisis line.

Responsibilities:

- Responding to the Crisis Line and providing support and crisis intervention to callers that is timely and appropriate
- Will be responsible for additional administrative duties.
- Supporting women and children in acquiring safe accommodations
- Create and maintain a safe, welcoming environment for mothers and children
- Create and maintain an environment that provides for the emotional and practical support to women and children who have experienced violence in their lives
- Responding appropriately to crisis following policies and procedure and completion of follow-up
- Providing intake and assessment for women who require safe housing
- Supporting women in finding alternate housing when Oshki Kizis is full
- Monitoring house security systems, and controlled access to the house
- Supporting residents in communal living expectations / requirements
- Assisting in the implementation of programs and services that honors cultural and individual needs, promotes safety and healing from the effects of violence
- Seek new ways of improving Oshki Kizis Lodge programs and services based on feedback from residents and / or co-workers, innovations in the field, and input from other agencies or training programs
- Appropriate, accurate and professional sharing of information through shift exchange and daily logging.

Qualifications:

- Minimum – Post Secondary School Graduation
- Experience working in a women's shelter
- A working knowledge of traditional Indigenous healing practices
- Knowledge of the direct and intergenerational impacts of oppression, colonization and residential school abuse

- A cultural and gender analysis of the effects of violence against women and the impact on their children
- Knowledge of the affects of trauma
- A commitment to working in an environment that recognizes the diverse needs and gifts of women and children
- Ability to actively listen, be empathetic and the ability to empower and support women
- A commitment to working in a fast paced, time- sensitive, and confidential environment
- Must be energetic, creative, resourceful and committed to working as a team member
- A commitment to working in an environment that is non-violent, anti-racist, anti-oppressive and values all women.

Employer Preference:

- Indigenous descent preferred

Employer Requirements:

- Current Criminal Records Check
- First Aid/CPR
- Excellent verbal and written communication skills
- Excellent computer and spreadsheet skills

Salary: \$21.62 per hour

Start Date: ASAP

To Apply: Send cover letter, a complete resume with 3 references to – Kate Holden-Human Resources - Minwaashin Lodge, 100- 1155 Lola Street Ottawa ON K1K 4C1 or email to: kholden@minlodge.com

We thank all those who apply, but due to the number of applications we receive, we are able to contact only those being considered for an interview.